ARIZONA APPLICATION – SENIOR TELEPHONE DISCOUNT PROGRAM (STDP)

Please Read All Instructions Before Completing

Please respond completely. Inaccurate or incomplete responses may cause your application to be rejected. The information on this application will only be used to assess your eligibility for the Senior Discount Program.

PLEASE NOTE: For the purposes of this form the Senior Discount Program will be referred to as Lifeline.

<table>
<thead>
<tr>
<th>Telephone Number</th>
<th>Existing Account #</th>
</tr>
</thead>
<tbody>
<tr>
<td>First Name</td>
<td>MI</td>
</tr>
<tr>
<td>Address Where Service Is Located (No PO Boxes)</td>
<td>City</td>
</tr>
<tr>
<td>This is my permanent address: yes □ no □</td>
<td>Zip Code</td>
</tr>
<tr>
<td>Billing Address, City, State &amp; Zip Code (If different from Service Address) (PO Boxes Allowed)</td>
<td></td>
</tr>
<tr>
<td>Last four digits of Social Security Number</td>
<td>Or Last four digits of Tribal Identification Number</td>
</tr>
<tr>
<td>Date of Birth</td>
<td>E-Mail Address</td>
</tr>
</tbody>
</table>

INCOME GUIDELINES: PLEASE CHECK the corresponding box on the annual income chart and fill in actual monthly income below, including Social Security and/or Pension benefits. Please indicate the number of household members if more than 5.

<table>
<thead>
<tr>
<th>Number in Household</th>
<th>Senior Plan 100% of Federal Poverty Level</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>$11,170</td>
</tr>
<tr>
<td>2</td>
<td>$15,130</td>
</tr>
<tr>
<td>3</td>
<td>$19,090</td>
</tr>
<tr>
<td>4</td>
<td>$23,050</td>
</tr>
<tr>
<td>5</td>
<td>$27,010</td>
</tr>
<tr>
<td>For each additional household member add</td>
<td>$3,960</td>
</tr>
</tbody>
</table>

Number of household members greater than 5: ___________

Actual Monthly income: $_________

1. THIS PROGRAM GIVES ME A REDUCED TELEPHONE RATE BECAUSE:
   • I AM THE HEAD OF HOUSEHOLD,
   • I AM 65 YEARS OF AGE OR OLDER, AND
   • MY INCOME IS AT OR BELOW 100% OF THE FEDERAL POVERTY LEVEL.

2. The above information is true and complete. I authorize the Arizona Department of Economic Security, Division of Aging and Adult Services (DES/DAAS) and/or delegate agencies to contact any sources necessary to establish the accuracy of the information I have given regarding my household and income. If found eligible by DAAS, permission is granted to release my name, Social Security Number, address and telephone number to the telephone company for the purpose of receiving a discount on my phone bill. I further understand that the disclosure of my Social Security Number is voluntary and not mandatory, and will only be used for the purpose stated herein.

My Signature as Head of Household ___________________________ Date ___________

THIS FORM EXPIRES JUNE 30, 2013

07/05/12
PLEASE READ THE FOLLOWING IMPORTANT INFORMATION ABOUT THE STDP/LIFELINE PROGRAM BEFORE YOU SIGN BELOW:

- Lifeline is a federal benefit and willfully making false statements to obtain the benefit can result in fines, imprisonment, de-enrollment or being barred from the program.
- Only one Lifeline service is available per household. A household is defined for the purposes of the Lifeline program as any individual or group of individuals who live together at the same address and share income and expenses.
- A household is not permitted to receive Lifeline assistance from multiple telephone service providers. This includes both wireless and wireline providers.
- Violation of the one-per-household limitation constitutes a violation of the Federal Communications Commission's rules and will result in the subscriber's de-enrollment from the program and potentially prosecution by the US government.
- Lifeline is a non-transferable benefit and the subscriber may not transfer his or her benefit to any other person.

PLEASE READ AND INITIAL THE FOLLOWING:

I certify, under penalty of perjury, that:

- [ ] I understand and consent to CenturyLink providing my Lifeline service account information, including but not limited to, my name, residential address, phone number, date of birth; the last 4 digits of my social security number; the date on which my Lifeline service was initiated/terminated, the amount of Lifeline support provided, and the means through which I qualified for Lifeline, to the Universal Service Administrative Company (USAC), USAC's agents and/or the National Lifeline Accountability Database to ensure the proper administration of the Lifeline program. I understand that if I fail to provide this consent, CenturyLink will deny me Lifeline service.
- [ ] I understand that if I am identified as receiving more than one Lifeline benefit, all telephone service providers involved may be notified so that I may select one service and be de-enrolled from the other(s).
- [ ] My household meets the program-based or income-based eligibility criteria indicated above.
- [ ] I must notify CenturyLink within 30 days if for any reason my household no longer satisfies the criteria for receiving Lifeline assistance. This includes if I no longer meet the income-based or program-based criteria for receiving Lifeline support, if I am receiving more than one Lifeline benefit, if another member of my household is receiving a Lifeline benefit, or for any other reason, my household no longer satisfies the criteria for receiving Lifeline support. Failure to notify CenturyLink may result in penalties and deenrollment from the program.
- [ ] I must notify CenturyLink within 30 days if I move to a new address.
- [ ] Only one Lifeline service benefit is available per household. To the best of my knowledge, my household is not already receiving a Lifeline service.
- [ ] I understand that my CenturyLink Lifeline service is not transferrable. I may not transfer my service to any individual, including another eligible low-income consumer.
- [ ] I understand that providing false or fraudulent information to receive Lifeline assistance is punishable by law.
- [ ] I understand that I may be required to re-certify my household’s eligibility for Lifeline assistance at any time, and if I fail to re-certify as to my continued eligibility, it will result in de-enrollment and the termination of my household’s Lifeline assistance.
- [ ] The information contained in this form is true and correct to the best of my knowledge.

__________________________  __________________________
Senior Discount Program Applicant Signature  Date: ______________________
(Must be the same name as on page one)

Please mail this completed application and any supporting documents to:
Arizona Department of Economic Security – Senior Telephone Discount Program – 950A
Division of Aging and Adult Services
P.O. Box 6123
Phoenix, AZ 85006-6123

For answers to questions concerning STDP, please call DES-DAAS at 1-602-542-4446 or 1-800-582-5706.
If there are multiple unique households (as defined in question 1) at your address, please also complete and submit the Household Worksheet below. This will assist us in being able to respond promptly to your request for Lifeline benefits.

1. At some addresses, there are multiple unique households. A household is defined as a group of individuals who live together, at the same address, and share income and expenses. For example, apartments in an apartment building are usually unique households. Individuals living in a nursing home can be considered unique households. Are there adults living at your address who are not part of your household?
   ☐ YES ☐ NO
   ➤ If you checked YES, please read and initial line A in the certification box below. Then, continue to question #2.
   ➤ If you checked NO, please continue to question #2.

2. In addition to yourself, are there individuals living at your address who are part of your household? This could include your spouse, domestic partner, an adult relative, or a roommate.
   ☐ YES ☐ NO
   ➤ If you checked YES, please continue to question #3.
   ➤ If you checked NO, you do not need to answer the remaining questions. Please read and initial line B in the certification box below, and sign and date the worksheet.

3. Do any members of your household, including you, currently receive Lifeline discounts on a wireline or wireless phone?
   ☐ YES ☐ NO
   ➤ If you checked YES, your household is not eligible for another Lifeline discount. Please do not submit this application.
   If the other Lifeline discount(s) are discontinued, you may submit an application at that time.
   ➤ If you checked NO, please initial line B below, and sign and date the worksheet and mail it back.

CERTIFICATION
Please initial the certifications below based on your answers to the three questions above, sign and date this worksheet.

A. ☐ I certify that I live at an address occupied by multiple households.
B. ☐ I understand that violation of the one-per-household requirement is against the Federal Communication Commission’s rules and may result in me losing my Lifeline benefits, and potentially, prosecution by the United States government.

Signature ____________________________ Date __________________

1 A household is defined, for the purposes of the Lifeline program, as any individual or group of individuals who live together at the same address and share income and expenses.