



ARIZONA DEPARTMENT  
OF HEALTH SERVICES

**Executive Order 2020-40 Frequently Asked Questions (FAQs)**  
*Restaurants & Bars Providing Dine-In Services*

**Who will be enforcing the measures in Executive Order 2020-40 (i.e., mask, hygiene practices for customers)?**

As stated in Executive Order 2020-40, this provision shall be enforced by law enforcement and regulatory agencies that have jurisdiction over the business.

**The order only mentions restaurants and bars. Does it extend to all other types of food establishments (e.g., grocery stores, bakeries, food manufacturers, mobile food units, pushcarts, temporary food establishments, and food peddlers)?**

The order covers all businesses. See [section 3](#) in Executive Order 2020-40. All businesses should practice safety precautions to mitigate the spread of COVID-19.

**Does the order apply to food delivery by drivers and bicyclists?**

All businesses should practice safety precautions to mitigate the spread of COVID-19.

**Who will be handling complaints related to masks, physical distancing, and other items not in the food code?**

This provision shall be enforced by law enforcement and regulatory agencies that have jurisdiction over the business.

**Is there a phone number or email where complaints can be submitted by the public?**

Local police department's non-emergency line or regulatory agencies that have jurisdiction over the business.

**What will the penalties be for establishments that are not in compliance with mask, distancing, etc. in the order?**

Any enforcement shall focus first on educating and working to promote best practices to accomplish the goal of mitigating the spread of COVID-19.

**Are buffets allowed to operate?**

As stated in the [Requirements for Restaurants and Bars](#), self-service buffets are not allowed.

**Are other self-service operations (e.g., donut cases, fountain drinks, drinking fountains) allowed to operate?**

As stated in the [Requirements for Restaurants and Bars](#), self-service food should be eliminated. Fountain drinks and drinking fountains may continue with enhanced cleaning and sanitizing practices.



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**How do I report violations of the Governor's Executive Order?**

If you believe a business is not adhering to an Executive Order, you can report the violation to your local police department's non-emergency line.

The FDA recommends employers adopt [operations after workers are suspected to have COVID-19 or have been diagnosed with COVID-19](#).

[Requirements for Restaurants and Bars](#) in the ADHS [Workplace & Community page](#).

CDC and OSHA [Interim Guidance for Meat and Poultry Processing Workers and Employers](#)

For COVID-19 questions, please call the Arizona COVID-19 Hotline at: 1-844-542-8201