You have the ability to cancel and delete your own Smart911 Safety Profile from directly within your Smart911 at your convenience. To do so, follow the instructions outlined below:

1) Login to your Smart911 profile by clicking

https://smart911.com/smart911/login.action?logout

2) On the main profile page select "Account Settings".

Edit Account Settings

* = required field

Account Holder Information
3) Select "Remove Account"

Extra help during an evacuation, or determining the type and quantity of responders, such as medical conditions, address details, and pets during an emergency.

4) On the next page: Enter your password, please take a moment to explain why you're unsubscribing, if there's something we can do to make your experience better, and then select "Unsubscribe".

If you have difficulty, please email Coconino County Emergency Management at emergencymanagement@coconino.az.gov