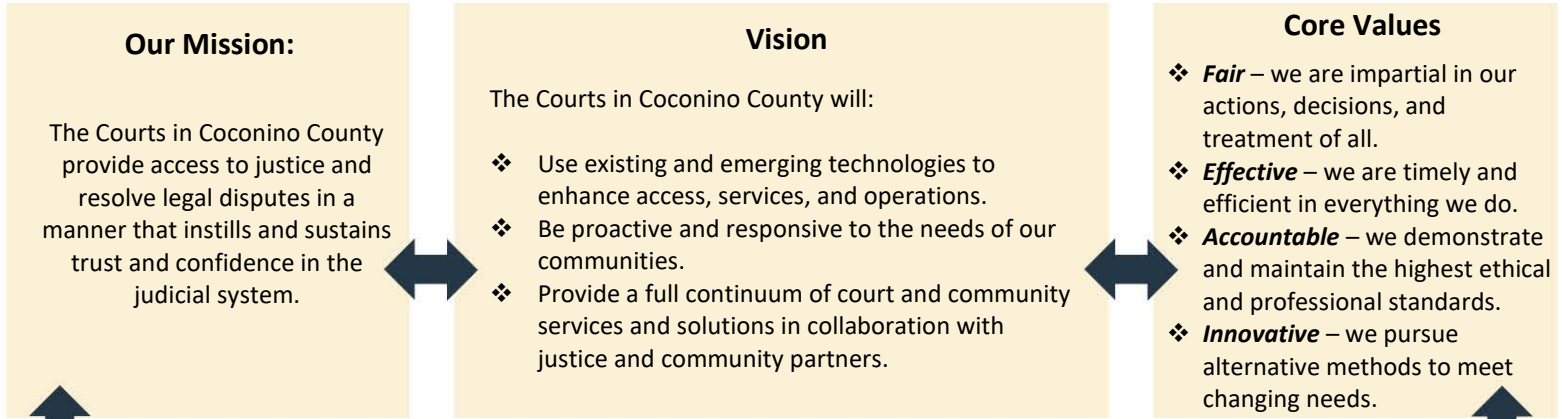


# AT-A-GLANCE – OPERATIONAL PLAN

Companion to 2022 - 2027 Strategic Plan

## Courts in Coconino County

December 3, 2021



### STRATEGIC FOCUS AREAS, LONG-RANGE GOALS, & STRATEGIC INITIATIVES FY22 & FY23

SFA 1: ACCESS, SERVICES, PROGRAMS	SFA 2: FAIR/TIMELY RESOLUTION / EFFICIENT OPS	SFA 3: TRUST & CONFIDENCE IN THE COURTS	SFA 4: PROF., COMPETENT, ENGAGED WORKFORCE	SFA 5: COURT INFRASTRUCTURE
<p><b>Goals:</b></p> <p>The Courts will be easily accessible and understandable to all people.</p> <p>Judicial officers and staff will provide the highest quality of onsite and virtual customer service to all court users.</p> <p>The Courts will provide programs that meet the needs of court users, families, youth, and the community.</p> <p><b>Strategic Project:</b></p> <ol style="list-style-type: none"> <li>1. Develop, implement, and partner with other criminal justice agencies on diversion programs.</li> <li>2. Collect and report data on diversity of our customers, staff, and jurors.</li> <li>3. Identify and devise resources at each intercept within the Sequential Intercept Model.</li> </ol>	<p><b>Goals:</b></p> <p>The Courts will resolve legal matters in a timely manner, exceeding adopted time standards.</p> <p>The Courts’ processes and procedures will be fair, understandable, efficient, and effective (procedural fairness).</p> <p><b>Strategic Projects:</b></p> <ol style="list-style-type: none"> <li>1. Participate in the development of a local restoration to competency program.</li> <li>2. Develop and incorporate caseflow strategies to improve time standards.</li> <li>3. Expand the use of online dispute resolution.</li> </ol>	<p><b>Goals:</b></p> <p>The Courts will build and maintain the public’s trust and confidence.</p> <p>The Courts will have positive relations with stakeholders and justice and community partners.</p> <p><b>Strategic Projects:</b></p> <ol style="list-style-type: none"> <li>1. Develop and implement a mental health court within the Superior Court for high risk/high needs defendants.</li> <li>2. Participate in the development of one-stop shops to provide access to services.</li> <li>3. Participate in community events to educate the public about the court and connect people to court services.</li> </ol>	<p><b>Goals:</b></p> <p>The Courts’ work environment will be inclusive, positive, innovative, and engaging.</p> <p>The Courts workforce will have the knowledge, skills, and abilities to perform their job duties/work well.</p> <p><b>Strategic Projects:</b></p> <ol style="list-style-type: none"> <li>1. Collaborate with local human resources department and funding authority to address court employee compensation and benefits.</li> <li>2. Provide educational and training programs on a regular basis.</li> <li>3. Promote and support employees to attend leadership training.</li> </ol>	<p><b>Goals:</b></p> <p>Court facilities meet the current and future needs of judicial officers, court employees, and the public, and instill trust and confidence in the judicial system.</p> <p>The Courts’ technological infrastructure will support the business, priorities, and operations of the Courts.</p> <p><b>Strategic Projects:</b></p> <ol style="list-style-type: none"> <li>1. Establish a new Superior Court Division.</li> <li>2. Participate in the implementation of E-Access of court records.</li> <li>3. Enhance court information technology support.</li> </ol>