

# Tips for Efficient Restoration of Gas Service

Once evacuation orders have been lifted, UniSource Energy Services field crews will immediately begin restoring natural gas service to the Flagstaff-area customers whose service was interrupted due to the Tunnel Fire.

## **Expediting restoration**

For service restoration, customers must be at their homes. Our crews can only restore gas service, perform safety checks and relight appliances like furnaces, water heaters and ranges if homeowners are present.

If customers are away or do not respond when our crews arrive, a door tag will be left behind, with instructions on how to contact the team assigned to their specific area to arrange service restoration at a later time.

## **Ensuring safety**

Customers should not attempt to restore service or relight pilot lights themselves.

Please drive safely through the area, watching for hazardous debris and to protect work crews on site.

## **Staying in the know**

Please follow alerts on the Coconino County website:

[www.coconino.az.gov/2894/Tunnel-Fire](http://www.coconino.az.gov/2894/Tunnel-Fire)

Affected customers who have additional questions or concerns are invited to contact our dispatch center directly at 928-525-8144, or at 877-837-4968 after 8 p.m.

Restoration updates will be posted at [www.uesaz.com](http://www.uesaz.com)

