



NAPEBT

Vera Clinic Dashboard

Reporting Periods (incurred):

Current Period: July 1, 2020 – June 30, 2021

Prior Period: July 1, 2019 – June 30, 2020

January 20, 2022

Doc# 5713537

Vera Clinic Dashboard


Measuring Progress Toward Our Goal



Provide enhanced access to quality health care services and facilitate chronic / complex condition management for NAPEBT members to achieve ultimate long-term health care cost savings.

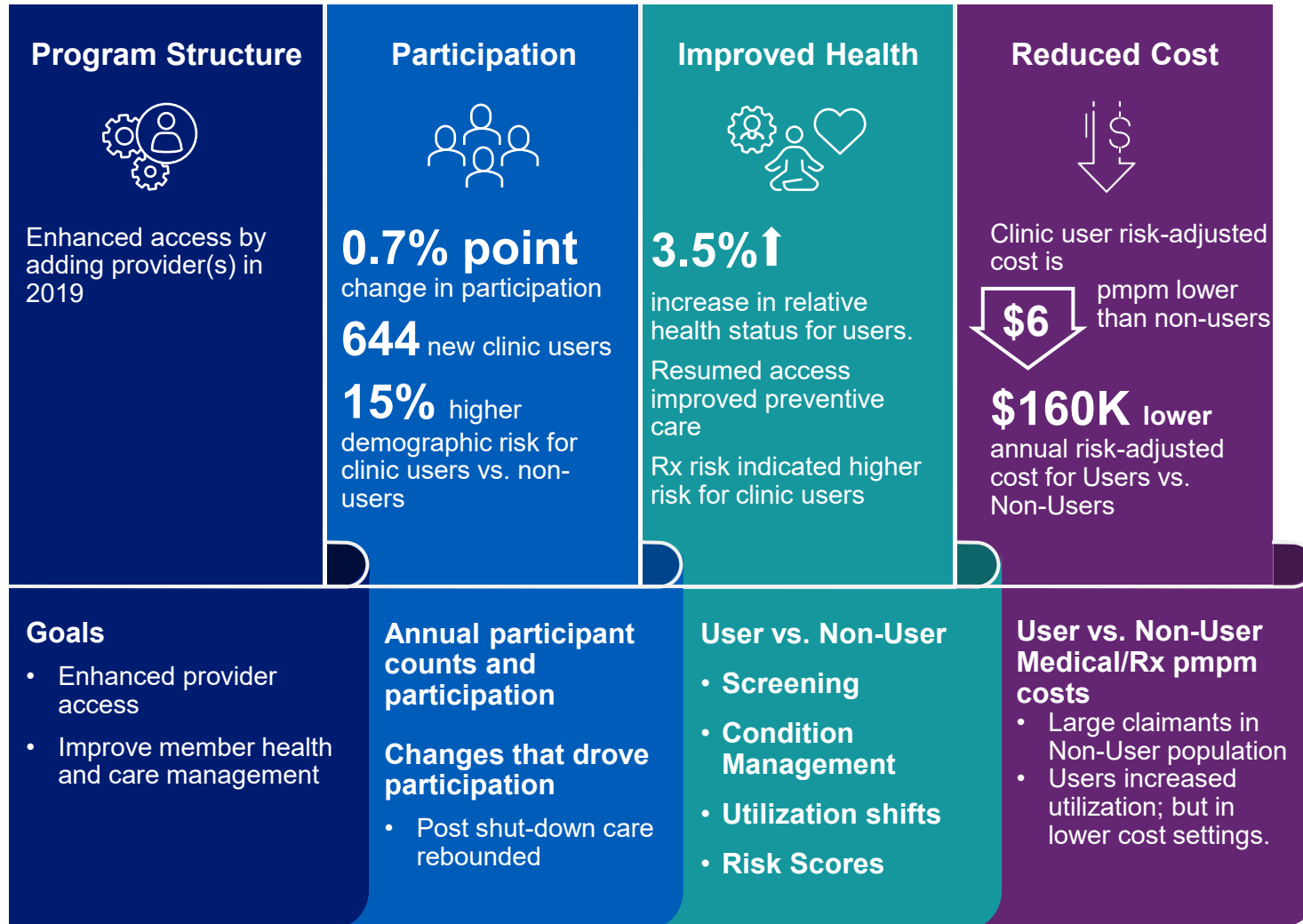


Vera Clinic: Fiscal Year 2021 Experience

Program Structure	Participation	Improved Health	Reduced Cost	Vera Clinic Qualitative Comments: <ul style="list-style-type: none"> Consider further updates to engagement metrics to reflect feedback from Milliman study Ongoing opportunity to enhance preventive screening compliance and / or health evaluations as NAPEBT pays VERA for all members
<p>No cost share for Base & Buy-Up; cost share for HDHP members</p> <p>Dedicated to NAPEBT members</p> <p>Expanded access in 2019</p>	<p>Participation increased slightly</p> <p>Clinic users are nearly 11 years older; 15% higher demographic risk</p>	<p>7.6% decrease in clinic user relative risk score</p> <p>Users had lower ER, increased preventive care and consistently higher screening rates</p>	<p>Users risk-adjusted cost is \$6 pmpm lower than Non-Users</p> <p>Risk adjustment offset lower non-user medical costs; offset by Rx</p>	
<ul style="list-style-type: none"> Goals Drivers of changes in program 	<ul style="list-style-type: none"> Annual participant counts and participation Changes that drove participation increase 	<ul style="list-style-type: none"> User vs. Non-User <ul style="list-style-type: none"> Screening Condition Management Utilization shifts Risk Scores 	<ul style="list-style-type: none"> User vs. Non-User Medical/Rx pmpm costs (risk adjusted) 	
<ul style="list-style-type: none"> Goals: <ul style="list-style-type: none"> Increase participation Improve health Maintain lower cost for participants Maintain wellness culture Notable Change(s): <ul style="list-style-type: none"> COVID-19 continues Added providers for Clinic Year 4 (2019) 	<ul style="list-style-type: none"> Current: 47.4% Prior: 46.7% Notable Changes(s): <ul style="list-style-type: none"> Members resumed seeking care after initial COVID-19 pandemic Increase in multiple visits as access to care resumed 	<ul style="list-style-type: none"> Current risk score: 1.17 User / 0.84 Non-User Prior risk score: 1.27 User / 0.76 Non-User Notable Change(s): <ul style="list-style-type: none"> Non-users exhibit increased risk; driven by large claims and very low prior year utilization 	<ul style="list-style-type: none"> Current: \$424 User / \$430 Non-User pmpm Prior: \$401 User / \$351 Non-User pmpm Clinic cost \$3.3M Large claimants (capped at \$200K) drove higher cost for Non-Users User experience still increased but in lower cost care settings. 	

User = eligible member(s) who used clinic 2+ times in prior 24 months; Non-User = eligible member(s) not using clinic services 2+times in prior 24 months
 Current: 6/30/21; Prior: 6/30/20; pmpm = per member per month

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Vera Clinic Qualitative Comments :

- Consider further updates to engagement metrics to reflect feedback from Milliman study
- Ongoing opportunity to enhance preventive screening compliance and / or health evaluations as NAPEBT pays VERA for all members

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